

GRAND | HYATT

Dear Exhibitor,

Grand Hyatt Indian Wells Resort and Villas is eagerly anticipating your arrival.

We look forward to assisting you in a smooth transition between shipping, receiving, transferring, setup and return shipping needs. There are a few details that will enable us to serve you in a timely fashion. Specifically note the following items that need to be completed and returned to ensure this success:

1. Completed credit card and liability form

Please send the completed credit card form to:

Grand Hyatt Indian Wells Resort and Villas

Attn:

Tina Rodriguez/**GUEST NAME**

GROUP NAME

Event Planning Manager
44-600 Indian Wells Lane
Indian Wells, CA 92210

Phone: 760- 674-4048

Email: tina.rodriguez@hyatt.com

SHIPPING & RECEIVING

When shipping packages to the Grand Hyatt Indian Wells Resort and Villas the following information must appear on each box:

Any materials being sent to the Resort must be marked as follows:

1. Complete Return Address
2. Hold for Arrival – ATTN: Guest's Name, Group Name,
3. Number of Boxes (Example: Box 1 of 2)
4. Address as follows:
ATTN: EPM NAME/GROUP NAME
Grand Hyatt Indian Wells Resort and Villas
44-600 Indian Wells Lane
Indian Wells, CA 92210

Special arrangements must be made for receiving any equipment, goods, displays or other materials, which will be sent, delivered or brought into the Resort. (This excludes delivery of

any food or beverage items that are also sold or furnished by the Resort. The Resort will not accept delivery of such items.) Failure to do this may result in deliveries being refused or materials being unavailable when required. The Resort's receiving entrance is open from 9am to 3pm Monday through Friday. Advance arrangements must be made through the Catering Office for weekend deliveries. Current package handling/delivering fees are as follows:

1-20 lbs: \$20.00 per box
21-70 lbs: \$30.00 per box
71-100lbs: \$40 per box
Case: \$60.00
Pallet: \$175.00
Forklift Required: \$350.00

The above charges are in addition to any freight company fees.

These processing charges cover the receiving, storage (no more than 3 days prior to arrival) and delivery of your packages to the meeting room.

Handling charges may apply. The Resort does not accept any liability for equipment, goods, displays, or other materials that arrive unmarked, damaged or fail to arrive at the Resort. The Group is responsible for insuring its property for loss or damage.

Storage is very limited. Packages should not arrive more than one week prior to your arrival date and must be removed within 3 days of the end of your function. Please feel free to contact your Event Planning Manager for additional information regarding Shipping and Receiving. Current storage fees per day prior to 3 days are as follows:

Box: \$10.00 per day
Case: \$30.00 per day
Pallet: \$60.00 per day

NOTE: Certain restrictions apply for Priority Delivery to the desert region. It is advised to confirm with your carrier prior to sending packages.

Thank you and we look forward to hearing from you!

CREDIT CARD AUTHORIZATION AND LIABILITY FORM

BOOTH # _____

Number of boxes expected _____
(Exhibitor to fill in)

Billing Address:

Grand Hyatt Indian Wells Resort and Villas

44-600 Indian Wells Lane
Indian Wells, CA 92210

I authorize all charges to be applied to my credit card as indicated below:

\$ _____ Advance Deposit / Prepayment
_____ Box Fees
_____ Other

Company Name _____

Function Date _____

Credit Card Number _____

Expiration Date _____

Cardholder Name _____

(Please print)

Cardholder Signature _____

Date of Signature _____

PLEASE NOTE: A receipt for any Master Account that is to be charged to a credit card will be mailed one week after the charges are incurred.

**NOTICE OF LIMITATIONS OF LIABILITY
DISCLAIMERS OF LIABILITY**

Except for any gross negligence on the part of the Hotel, we shall not be liable for any injury, damage, loss, theft or destruction, including, but not by way of limitation, damage from atmospheric conditions or rust, negligence (whether caused by ourselves or by our servants, agents, employees, or others), failures to act, breach of contract, breach of warranty, water, condensation, fires, floods, acts of God, or any act beyond our sole control.

We are not liable for any direct consequential or incidental damages nor for loss of profit or loss due to failures to obtain or turnover at any particular time or place whatsoever, however such loss may be incurred. We are not liable for or chargeable with any loss of sales, income, resales, commissions, or brokerage, nor for any freight or demurrage.

These conditions may not be changed, alerted, modified or waived except in writing signed by an authorized representative or the Hotel. Our failure to insist at any time upon any rights, limitations, remedies, or conditions hereunder shall not be deemed a waiver thereof nor bar subsequent assertion thereof.

Exhibitors, who desire to carry insurance on their exhibits, personnel, materials, etc., may do so at their own expense.

ABOVE CONDITIONS AGREED TO AND ACKNOWLEDGED

Exhibiting Firm/ Company Representative Booth

Signature Date